

**National Occupational Standards
For
Managing in Road Passenger Transport**

**Unit 13 - Ensure health and safety requirements are met in your
area of responsibility**

Relationship to the National Occupational Standards for Management and Leadership

This unit contains the full content of unit E6 from the National Occupational Standards for Management and Leadership. It has been contextualised by *GoSkills* and includes the knowledge and understanding from elements G5, H1, H2, H3, H4 and H5 from the European Union Directive for the Operator's Licence 98/76/EU.

What is this unit about?

This unit is concerned with managing the overall health and safety process in your area of responsibility. It is intended to go beyond meeting health and safety legislation and move towards a situation where health and safety considerations are firmly embedded in the planning and decision making processes and the 'culture' of your area of responsibility.

The 'area of responsibility' may be, for example, a branch or department or functional area or an operating site within an organisation.

Who is this unit for?

The unit is recommended for first-line managers and middle managers.

Links with other units

This unit is linked to **Unit 9 - Allocate and monitor the progress and quality of work in your area of responsibility.**

It links with units *E5. Ensure your own actions reduce risks to health and safety* and *E7. Ensure an effective organisational approach to health and safety* in the suite of National Occupational Standards for Management and Leadership. You can obtain information on the unit from the Management Standards Centre website (www.management-standards.org.uk).

Skills

Listed below are the main generic 'skills' which need to be applied in ensuring health and safety requirements are met in your area of responsibility. These skills are explicit/implicit in the detailed content of the unit and are listed here as additional information.

- Consulting
- Information management
- Decision making
- Involving others
- Questioning
- Thinking systematically
- Monitoring
- Leadership
- Communicating
- Reviewing
- Presenting information
- Prioritising
- Reporting
- Planning

Unit 13 - Ensure health and safety requirements are met in your area of responsibility

Outcomes of effective performance

You must be able to do the following:

1. Identify your personal responsibilities and liabilities under health and safety legislation.
2. Ensure that the organisation's written health and safety policy statement is clearly communicated to all people in your area of responsibility and other relevant parties.
3. Ensure that the health and safety policy statement is put into practice in your area of responsibility and is subject to review as situations change and at regular intervals and the findings passed to the appropriate people for consideration.
4. Ensure regular consultation with people in your area of responsibility or their representatives on health and safety issues.
5. Seek and make use of specialist expertise in relation to health and safety issues.
6. Ensure that a system is in place for identifying hazards and assessing risks in your area of responsibility and that prompt and effective action is taken to eliminate or control identified hazards and risks.
7. Ensure that systems are in place for effective monitoring, measuring and reporting of health and safety performance in your area of responsibility.
8. Show continuous improvement in your area of responsibility in relation to health and safety performance.
9. Make health and safety a priority area in terms of informing planning and decision-making in your area of responsibility.
10. Demonstrate that your own actions reinforce the messages in the organisation's health and safety policy statement.
11. Ensure that sufficient resources are allocated across your area of responsibility to deal with health and safety issues.
12. Develop a culture within your area of responsibility which puts 'health and safety' first.

Behaviours which underpin effective performance

1. You respond quickly to crises and problems with a proposed course of action.

2. You identify people's information needs.
3. You comply with, and ensure others comply with, legal requirements, industry regulations, organisational policies and professional codes.
4. You are vigilant for possible risks and hazards.
5. You take personal responsibility for making things happen.
6. You identify the implications or consequences of a situation.
7. You act within the limits of your authority.
8. You constantly seek to improve performance.
9. You treat individuals with respect and act to uphold their rights.

Unit 13 - Ensure health and safety requirements are met in your area of responsibility

Knowledge and understanding

You need to know and understand the following:

General knowledge and understanding

1. Why health and safety in the workplace is important
2. How and where to identify your personal responsibilities and liabilities under health and safety legislation
3. How to keep up with legislative and other developments relating to health and safety
4. The requirement for organisations to have a written health and safety policy statement
5. How to communicate the written health and safety policy statement to people who work in your area of responsibility and other relevant parties
6. How and when to review the application of the written health and safety policy statement in your area of responsibility and produce/provide findings to inform development
7. How and when to consult with people in your area of responsibility or their representatives on health and safety issues
8. Sources of specialist expertise in relation to health and safety
9. Ways of developing a culture in your area of responsibility which puts 'health and safety' first
10. The type of hazards and risks that may arise in relation to health and safety - how to establish and use systems for identifying hazards and assessing risks and the type of actions that should be taken to control or eliminate them
11. How to establish systems for monitoring, measuring and reporting on health and safety performance in your area of responsibility
12. Why and how health and safety should inform planning and decision-making
13. The importance of setting a good example to others in relation to health and safety
14. The type of resources required to deal with health and safety issues

Industry/sector specific knowledge and understanding

1. Relevant sector-specific legislation, regulations, guidelines and codes of practice relating to health and safety to include:

Technical standards and aspects of operation

(G5 from the EU directive for the CPC Operator's Licence)

- the ability to draw up periodic maintenance plans for the vehicles and their equipment

Road Safety (H1, H2, H3, H4 and H5 from the EU directive for the CPC Operator's Licence)

- Which qualifications are required for drivers (driving licence, medical certificate, certificates of fitness, etc)
- The necessary steps to ensure that drivers comply with the traffic rules, prohibitions and restrictions in force in relevant EU Member States (speed limits, priorities, waiting and parking restrictions, use of lights, road signs etc)
- The instructions for checking their compliance with the safety requirements concerning the condition of vehicles, their equipment and cargo, and concerning preventative measures to be taken.
- The procedures to be followed in the event of an accident and the processes of implementing appropriate procedures for preventing the recurrence of accidents or serious traffic offences.
- Knowledge of the layout of the relevant road network.

2. Health and safety risks, issues and developments which are particular to the industry or sector

Context specific knowledge and understanding

1. Other relevant parties with an interest in health and safety in your area of responsibility
2. The organisation's written health and safety policy statement and how it is communicated to people who work for the organisation, people in your area and to other relevant parties
3. Sources of specialist health and safety expertise used in your area of responsibility
4. The operational plans for your area of responsibility
5. The resources allocated to and across your area of responsibility for health and safety
6. Allocated responsibilities for health and safety in your area and the organisation in general

7. Systems in place in your area of responsibility for identifying hazards and assessing risks and taking action
8. Systems in place for monitoring, measuring and reporting of health and safety performance in your area of responsibility